

CUSTOMER SERVICE GUIDE | 2026





FAMOUS SUPPLY VOTED A TOP WORKPLACE IN



























FAMOUS



Experience Our Culture Gain insight on Famous' history, culture, customer support, and services at famous-supply.com/careers



Established in 1933, Famous Supply® is a fourth generation family-owned company.

Famous specializes in HVAC, Plumbing, Industrial, Building Products, and Training. As a wholesale-only business, Famous Supply treats every Customer with a commitment to quality and personal service. We sell into the residential, commercial and industrial market segments for new construction, replacement, repair, remodel, parts and service. Famous' product offering gives our Customers opportunities to continue to grow.

Founder Hyman Blaushild's mission was to supply heating contractors in Cleveland, Ohio with the products, parts and services they needed to deliver comfort during frigid Northeast Ohio winters. What began as one branch on Woodland Avenue has grown to **36 branch locations**, **5 regional distribution centers**, **8 kitchen**, **bath**, **window and door showrooms**, **and 17 Famous University classrooms**. The company has evolved into one of the industry's premier distributors of HVAC, Plumbing, PVF, and Building Products.

"When I think about where we are as a company, where we've been and where we're going, it's exciting because our future is bright. We respect our heritage and our tradition, and work to innovate and evolve. It's all about our people. Our people care and they're working as a team, and that makes it all worthwhile".

-Marc Blaushild, CEO & Chairman

Our purpose is to build meaningful relationships for life. We know our greatest asset is our quality associates dedicated to serving you, our valued customer, and we do that by living our **5 Core Values.**



Family



Trust



Communication



Teamwork



Continuous Improvement

DISTRICT SALES & BRANCH OPERATIONS MANAGEMENT TEAM



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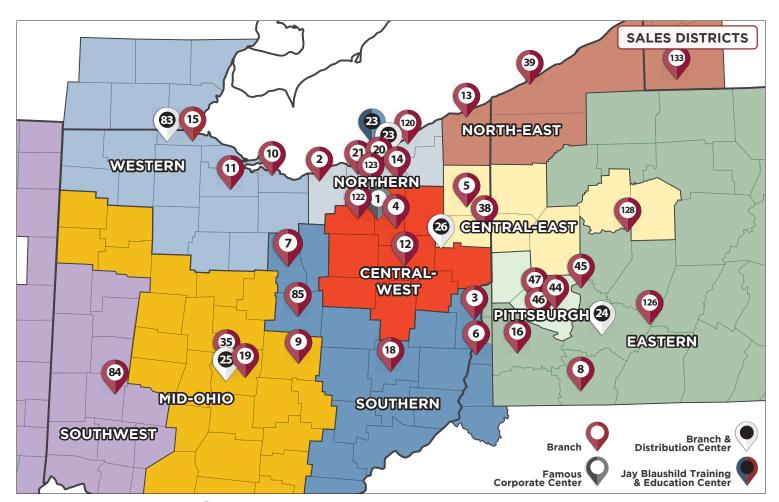
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Cavaliere
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Sales & Operations
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FAMOUS SUPPLY BRANCHES

BRANCH	BR#	BRANCH	BR#	BRANCH	BR#	BRANCH	BR#
Akron	4	Columbus - RDC	25	Jay Blaushild Training &	23	Sandusky	10
Ashtabula	13	Dayton	84	Education Center	23	Steubenville	3
Bedford Heights	14	DuBois - Coming Soon	128	Medina - Coming Soon	122	Toledo	15
Bethel Park	46	Erie	39	Melwood	44	Toledo - RDC	83
Byesville	18	Famous Corporate Center	1	Mentor	120	Uniontown	8
Brooklyn	123	Fremont	11	Mount Vernon	85	Warren	5
Canton	12	Jamestown - Coming Soon	133	New Kensington	45	Washington	16
Cleveland East	20	Johnstown - Coming Soon	126	Newark	9	Wheeling	6
Cleveland West	21	Lorain	2	North Hills	47	Youngstown	38
Columbus East	19	Mansfield	7	Pittsburgh - RDC	24		
Columbus West	35	Maple Heights - RDC	23	Sebring - RDC	26		

RDC - Regional Distribution Center



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PROUD TO SERVE YOU FOR

OVER 90 YEARS

Even after 90 years, Famous continues to look towards improving and getting better at what we do. Brian Blaushild, fourth generation, says, "I truly feel we're as young of a company at 90 as you can possibly be. While we respect and take tremendous pride in our history, we're constantly looking towards the future with a focus on innovation and continuous improvement, so we can ultimately serve our customers better. Our purpose has been and will continue to be Building Meaningful Relationships for Life."



1920's

1922 Hyman Blaushild with his brother Bennie before he immigrated to the United States from Latvia to become a sheet metal contractor



1930's

1933 Hyman Blaushild founds wholesale distributor Famous Furnace on Woodland Avenue in Cleveland, Ohio



1940's

1946 At age 13, Jay Blaushild begins working as a warehouse and delivery associate at Famous Furnace's Cleveland branch



1950's

1950-56 Famous begins to rapidly expand. Adding five branches within a six year period



1960's

1960 Famous Furnace is officially renamed Famous Supply due to expanded offering of plumbing and building products



1970's

1970 Hyman Blaushild passes away and Jay Blaushild moves into role of President



1980's

1984 First NE Ohio Expo is held

1980-88 Famous Supply adds six branches and two showrooms within an eight-year period



1990's

1998 Famous begins investing in technology, purchasing computers along with an ERP system



2000's

2005 Central Distribution Center opens in Sebring, Ohio; Famous University is established

2006 Marc Blaushild moves into role of President and CEO



2010's

2014 Regional Distribution Center opens in Columbus, Ohio

2015-19 Regional Distribution Center opens in Pittsburgh, Pennsylvania; Launched Stream33, Bright33, Craft33 & Breeze33



2020's

2020-21 Branches open in Mt. Vernon, Ohio, Dayton, Ohio, and Erie, Pennsylvania

2022 Jay Blaushild passes away.

2024 Brian Blaushild moves into role of President. Mentor branch is opened.

2025 Brooklyn branch and Maple Heights Regional Distribution Center is opened



Our 100 year anniversary is just around the corner!

EXECUTIVE LEADERSHIP TEAM

We are here for you.

Please feel free to contact any member of our team, at any time, for any reason.



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DISTRIBUTION CENTERS

COMBINED 1.3 MILLION SQUARE FEET

- Express Will Call
- Next Day Delivery
- Pipe Inventory up to 24"
- Bradford White 24/7 Commercial Water Heater Delivery
- 3 Shifts (5 Days a Week)
- Valve Actuation Center (NE OHIO)
- Backflow Training Facility (NE OHIO)

Cleveland

Regional Distribution Center

5700 Lee Rd S. Maple Heights, OH 44137 **440.251.4755**

- 354,000 Square Feet
- +\$10 million in inventory
- 30,000+ SKUs in Stock
- 80 Docks



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Columbus

Regional Distribution Center

711 Distribution Dr. Columbus, OH 614.643.2377

- 200,000 Square Feet
- +\$15 Million in Inventory
- +19,000 SKUs in Stock
- 16 Docks



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Sebring

Regional Distribution Center

Famous Supply of Sebring 350 Courtney Rd, Sebring, OH 330.938.6350

- 350,000 Square Feet
- +\$40 Million in Inventory
- +50,000 SKUs in Stock
- 25 Docks



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Pittsburgh

Regional Distribution Center

Famous Supply of Youngwood 72 East Hillis St, Youngwood, PA 724.404.4021

- 340,000 Square Feet
- +\$17 Million in Inventory
- +15,000 SKUs in Stock
- 16 Docks



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Toledo

Regional Distribution Center

4500 N Detroit Ave. Toledo, OH 43612 **419.470.6590**

- 100,000 Square Feet
- +\$3 million in inventory
- +5,000 SKUs in Stock
- 3 Docks



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Famous Supply's knowledgeable and friendly team of associates specialize in Plumbing, HVAC, Building Products, Engineered Products, and Industrial & Mechanical PVF products.

Our Customer Support Teams allow your call to be transferred to the first available associate regardless of location. Our associates ensure that all of our customers receive world class service; processing your orders by telephone or online while offering you technical support and providing pricing, inventory, and delivery information. We are here to provide you with solutions so that you may better serve your customers.

ADMINISTRATION TEAM



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COMPREHENSIVE TRAINING THROUGH



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FAMOUS UNIVERSITY® provides educational programs to professional contractors and their employees in the Business, HVAC and Plumbing industries. Our highly trained instructors have created an innovative curriculum that provides industry professionals with courses, seminars, training, education and technology to better serve you and help raise the standards in the fields we serve.

Course schedules are located online at www.famous-supply.com/training

Jay Blaushild Training & Education Center | Learn. Train. Grow.

The Jay Blaushild Training and Education Center (J-TEC) is a 25,000 sq ft cutting-edge training facility that provides contractors with access to both classroom and hands-on learning labs in HVAC, hydronics, water heating equipment, electrical, and backflow. Through Famous University, contractors and industry professionals can earn CEUs while advancing their expertise through an innovative curriculum designed to enhance industry standards. Courses, seminars, hands-on product training, technology-focused training, speaker engagement series, symposiums, and more are offered to ensure that professionals stay ahead in an evolving industry.

FAMOUS UNIVERSITY® TEAM



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See back cover for more information

HVAC

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Our HVAC Team is dedicated to helping customers and dealer partners find better business solutions by offering a wide selection of equipment, ancillary products and training. The group is committed to strengthening the Famous presence in the HVAC wholesale industry and creating consistent value for our customers and supply chain partners.



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GENERAC







HYDRONICS & WATER HEATING

SPECIALISTS & SUPPORT: 330.968.2291

Our Hydronics Support Team has decades of experience to serve you in the hydronic and steam heating industry. Our service provides the right product in the right application for the right installation in the most effective and efficient way. Our experienced team of hydronics and steam heating specialists will troubleshoot any existing hydronic or steam system, and update it to make sure it's performing at the most optimal level.



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Our Plumbing Team is dedicated to helping customers with quality products for residential, commercial, institutional, and industrial applications. Our knowledgeable associates are ready to help you be prepared for every service call, installation, and plumbing emergency. We carry a wide selection of in-stock products including water heaters, bathroom fixtures, pipe, repair parts and accessories.

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PLUMBING SOLUTIONS FOR EVERY JOB.

Stream33 has everything AND the kitchen sink! From stop valves to tubular, faucets and bath accessories, we have everything you need to start and finish the job. Our mission is high quality plumbing products, priced right for our customers. Check out Stream33.com for the most up-to-date product offering and information. **Learn more at stream33.com**.

STREAM33 PRODUCT SPECIALISTS



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ALL-WOOD CABINETS FOR EVERY LIFESTYLE & BUDGET.

Craft33 provides high quality cabinets priced right. We know what it takes to build an appealing, high-quality cabinet for every room. Our cabinets are constructed of only the finest materials, and each cabinet is built to order right here in the USA by trained professionals. **Learn more at craft33products.com.**

CRAFT33 PRODUCT SPECIALIST



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YEAR-ROUND COMFORT.

Breeze33 has a wide variety of HVAC products available for both home and office heating and cooling needs. Whether you need to take care of a hot or cold spot in an area or need to provide comfort to multiple rooms, Breeze33 has a versatile portfolio of products to meet your needs. **Learn more at breeze33.com.**

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LIGHTING THAT CAN SAVE YOU MONEY.

Bright33 lighting is the energy-efficient solution for your lighting needs. Homeowners can use up to 80% less energy that lasts up to 25x longer than traditional lighting by switching to integrated LED lighting. We offer integrated LED fixtures and medium base socket fixtures that include the LED bulbs. Both types of lighting save energy and come in a wide variety of styles to complement an array of décor for traditional, transitional, and contemporary spaces. Learn more at bright33.com.

BRIGHT33 PRODUCT SPECIALISTS



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MULTI-FAMILY, MRO & PROJECTS

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Our Multi-Family Housing and Property Management Team specializes in new construction, renovations and MRO needs. We can help you with specifications, product options at various price points, design, layout, scheduling and coordination of your project from A to Z. Famous has one-stop solutions for HVAC, plumbing, cabinets, countertops, appliances, lighting, windows and doors. We have a great team in place that is ready, willing, and able to assist you!

MULTI-FAMILY OUTSIDE SALES



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Mac Yackin Outside Sales 2 Years Industry Experience c 740.956.9587 myackin@famous-supply.com

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At Famous Supply, we value strong, lasting relationships with our contractor partners. Our True Partner Solutions (TPS) program is designed to make your job easier by ensuring you have the products you need, when you need them. From convenient reorder barcoding to seamless systems integration and personalized specialty services, we're here to support your business every step of the way.

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Michael "MJ" Williams



Bricen Maloney TPS Implementation Specialist 1 Year Industry Experience bmaloney@famous-supply.com

SOURCING TEAM



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Luke Salyer Inventory Analyst 8 Years Industry Experience c 419.366.6471 Isalyer@famous-supply.com

FACILITIES TEAM



VP Project Management & Facilities 17 Years Industry Experience c 330.546.2474 dlandin@famous-supply.com



Dale Kosco **Facilities Implementation Specialist** 23 Years Industry Experience c 216.285.2900 dkosco@famous-supply.com

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Mike Castillo **TPS Connected Services Analyst** 30 Years Industry Experience c 330.968.2296 mcastillo@famous-supply.com

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Melissa Lebold PVF - Outside Sales, OH 35 Years Industry Experience c 330.203.7147 mlebold@famous-supply.com



Nolan Van Brunt Outside Sales, OH 2 Years Industry Experience c 216.598.8511 nvanbrunt@famous-supply.com



Nate Richards PVF - Outside Sales, OH & PA 1 Year Industry Experience c 412.926.0890 nrichards@famous-supply.com



Eugene Fells Outside Sales, OH 2 Years Industry Experience c 330.815.6500 efells@famous-supply.com



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Mike Ritson **Director of Plumbing & Mechanical** 11 Years Industry Experience d 412.400.2294 mritson@famous-supply.com



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Gary McGinn PVF Inside Sales Manager, PA 11 Years Industry Experience c 412.992.8555 gmcginn@famous-supply.com



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John Molanick Industrial PVF, PA 39 Years Industry Experience d 724.404.4022 jmolanick@famous-supply.com



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Robert Reed Building Product Sales Manager, Northern OH District 12 Years Industry Experience c 440.865.7830 rreed@famous-supply.com



Larry Verchio

Multi-Family Lead Window & Door Manager 38 Years Industry Experience c 216.385.8949 lverchio@famous-supply.com



Justin Hyder

Window & Door Specialist, Multi Family 12 Years Industry Experience c 216.644.9390

jhyder@famous-supply.com



Window & Door **Project Specialist** 38 Years Industry Experience c 216.906.4423 rsukenik@famous-supply.com

LED LIGHTING



Cindy Nunnari Director of Lighting 32 Years Industry Experience c 330.388.2726 cnunnari@famous-supply.com



Gloria Benavente Lighting Estimator 12 Years Industry Experience p 330.968.0813 x 84533 gbenavente@famous-supply.com



Charley Thompson Lighting Product Specialist 6 Years Industry Experience d 330.268.7939 cthompson@famous-supply.com

































































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Crystal Distribution/

CDI

Curb Adapters, Pitched Curbs

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Oil Nozzles

Diversitech

AC Installation,

Accessories

Duro Dyne

Duct Fabrication

Fantech

Ventilation

General Filter

Oil Accessories

Hardcast

Duct Sealants,

Adhesives

Heating & Cooling Products/HCP

Sheet Metal Fittings, Ductwork, Accessories,

TotalSeal Hercules

Chemicals

24

ICOOL

JB Industries

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Johns Manville Duct Liner, Insulation,

Duct Board

Krueger

Air Distribution

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Little Giant

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Mars/Motors &

Armatures

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Sheet Metal Tools

& Accessories, AC Installation Specialties

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Parker

Chemicals, Dryers,

Controls

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Polyken

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Dehumidification, Zoning, Stats

Arzel Zoning

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Breeze33

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Commercial Honeywell

Filtration. Humidity Controls,

Dehumidification, Zoning, Stats

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Filtration Equipment RenewAire

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Hercules
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Oatey
RectorSeal

Whitlam

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Bridgit
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Symmons
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Basco Blanco Kohler Roda Sterling

Aquatic

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Comfort & Design
Jason
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Mansfield
Mustee
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Newark, OH 43055

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After Hours: 330-301-1040

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72 E. Hillis St. Youngwood, PA 15697 After Hours: 724-221-0149

Customer Support Center (3) **800-362-9532** | Mon-Fri 6:30 AM-4:30 PM Coming Soon - OPENING EARLY 2026



